

Update!

A Periodic Report From The

Washington State Medical Quality Assurance Commission

Fall 2000

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New Service for Your Patients

State Launches Toll-free Tobacco Quit Line

By Timothy A. McAfee, M.D., M.P.H.

By now you’ve probably seen or heard the anti-tobacco advertising that’s part of the new Tobacco Prevention and Control Program recently unveiled by the Washington State Department of Health (DOH).

While the television, radio and print ads are aimed at helping people understand the consequences of smoking and chewing tobacco, there’s a lot more to this DOH program. It’s a comprehensive program using a six-pronged approach that includes:

- county-level community programs,
- school-based programs,
- cessation programs,
- a public awareness and education campaign,
- reducing youth access to tobacco, and

- assessment and evaluation of all components.

Thanks to Attorney General Gregoire, the 2000 Legislature and Governor Locke, Washington is taking a bold step, unlike many other states. It’s putting a portion of the proceeds from the Master Tobacco Settlement Agreement into this statewide effort. Using some of the tobacco dollars where they most belong—to help prevent youth from using tobacco and help tobacco users to quit.

Wednesday, November 15, 2000, marked the launch of a new statewide Tobacco Quit Line in Washington. This new cessation program was specifically designed to begin addressing concerns of healthcare providers—to help our patients gain barrier-free access, without practice disruption, to high-quality tobacco cessation programs.

(Continued on Page 2)

**Medical
Quality
Assurance
Commission**



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Jan Polek, Spokane
Mark Vollrath, PA-C, Mt. Vernon ☞

State Launches Toll-free Tobacco Quit Line

(Continued from Page 1)

Best Cessation Services Available

Washington's Tobacco Quit Line, 1-877-270-STOP, is modeled after similar programs in Oregon and California, proven effective in helping tobacco-addicted patients to quit for good. Washington's Tobacco Quit Line includes:

- individual, in-depth counseling that includes motivation and problem-solving advice;
- up-to-date information about pharmacological support;
- information about cessation benefits offered by health plans;
- information and referral to other cessation services, including local resources;
- a *Tobacco Quit Kit* containing custom-selected materials for each patient; proactive outgoing calls for some uninsured and Medicaid callers; and
- information for healthcare providers about effective cessation techniques and resources.

Special materials are available for teens, pregnant women, Spanish-speaking patients and friends and relatives who want to offer support.

Clarifying Expectations

Anyone can call the Quit Line. A special toll free line is available for Spanish-speaking callers at 1-877-2 NO FUME and a TTY line for the hearing-impaired at 1-877-777-6534. Caller translation services are available for other languages on the main Quit Line (1-877-270 STOP).

Washington's Quit Line is by far one of the most comprehensive in the country; however, there are some things it does not do. It doesn't supply free or reduced-price nicotine patches (except to a small number of uninsured and Medicaid patients). It doesn't provide comprehensive follow-up phone support to patients with health insurance. And, it is no substitute for brief

physician advice delivered during the course of routine office care. The DOH will be working to increase availability of covered cessation services through health plans and insurers, as well as providing training to physicians and other healthcare providers in brief office techniques that work.

Research Shows It's Effective

In just a few short years, considerable progress has been made in treating tobacco addiction. An overwhelming amount of research prompted the U.S. Public Health Service to release an updated clinical practice guideline, *Treating Tobacco Use and Dependence* in June 2000 (copies are available by calling 800-358-9295 or at www.surgeongeneral.gov/tobacco/default.htm). This guideline reflects new, evidence-based recommendations from randomized controlled clinical trials regarding clinical interventions that increase the likelihood of our patients' success at quitting.

Key guideline findings include:

- quit rates increase when a physician advises a patient to quit;
- physicians are more likely to advise patients, if their office staff treat tobacco use status as a vital sign;
- every patient who is interested in quitting tobacco should be offered follow-up assistance, including both counseling and pharmacotherapy;
- there are now five pharmacological agents (4 forms of nicotine replacement and one oral medication, bupropion) that have been shown to be effective;
- healthcare systems and insurers need to provide coverage and easy access to proven cessation services, as they would with other chronic medical conditions; and,
- use of telephone counseling has been proven effective.

Taking Advantage

With the new Washington Tobacco Quit Line, our patients now have free access to effective initial telephone counseling and a sophisticated database with follow-up resources. We can refer our patients with confidence to professional cessation specialists who are well-trained in evidence-based methods. But don't just take my word for it. Check it out for yourself. Call Washington's Tobacco Quit Line at 1-877-270-STOP. Order some brochures to help you with referrals (place your order via e-mail to: gloria.schroder@doh.wa.gov). Experiment with referring patients, and then check out the service they receive.

Imagine: if only 500 out of 10,000 callers (5%) successfully end their tobacco addiction, we will have increased our patients' life spans by a combined total of 2,500 years. ✕

Timothy A. McAfee, MD, MPH, is the executive director of the Center for Health Promotion, Group Health Cooperative. Prior to assuming his new role as the medical director of the Washington Tobacco Quit Line, McAfee served as chairman of the Cessation Work Group, Washington State Tobacco Prevention and Control Council.

Troubled Colleague?

**Call (206) 583-0127
Or 1-800-552-7236**

For Assistance or Assessment
Education • Intervention • Treatment Referral
All Calls Are Confidential

Washington
Physicians
Health
Program

**Suite 717
720 Olive Way
Seattle, WA 98101**

WSMA - sponsored since 1986

Medical Consultant Positions Available

The state of Washington Division of Disability Determination Services seeks physicians with clinical experience in **psychiatry** and all physical specialties to perform consultative examinations. We are looking for physicians in all areas of the State with the above specialties to perform exams. We are in critical need of **psychiatrists** in King County and in the rural areas to do these exams. You control the number of appointments scheduled; no treatment is required or authorized; you are paid timely for your services; little or no paperwork; and you do not make the disability decision. In return, we ask that: (1.) we can schedule appointments within 15-20 days of our call to your office; (2.) you provide a narrative report of chief complaint, history, exam findings, diagnosis and functional abilities within 14 days of the appointment; and (3.) you agree to accept our fees as payment in full.

Requirements:

Current Medical License in Washington State. Board certification is desirable.

Interested Physicians Should Contact Either:

John Peters, Medical Relations Manager at (360) 664-7356, email john.peters@ssa.gov;

Ladd L. Wikstrom, Professional Relations Specialist at (360) 664-7523, email ladd.wikstrom@ssa.gov; or

Leann Amstutz, Professional Relations Specialist at (360) 664-7524, email leann.amstutz@ssa.gov

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Surgical Errors-The “Wrong Side” of Surgery

By Mark Vollrath, PA-C, Pro tem Member

According to Physician Insurers Association in a study of wrong side or wrong site surgeries performed between 1985 and 1995 there were 331 claims reported. Orthopedic procedures involved 225 of the claims. Most of the cases involved Arthroscopy of the knee. Other Surgical specialties had 106 claims. The average payment in the cases was \$48,000 for the orthopedic cases and \$76,000 for the others.

Operating on the incorrect side or site is a surgeon's nightmare and essentially an indefensible malpractice event. In this state it would constitute unprofessional conduct as a violation of the uniform disciplinary act RCW 18.130.180 (4). Wrong side or wrong site surgeries that result in disciplinary action are reportable to the National Practitioner Data Bank and to the Healthcare Integrity Protection Data Bank.

The best way to avoid this disastrous outcome is to utilize several fail-safe guidelines:

1. Take an accurate history and physical.
2. Accurate pre-operative orders.
3. Most importantly an accurate informed consent.
4. Hospital and operating room policy and procedure with Nursing and Anesthesia cross checks.
5. In the immediate pre-operative setting have the patient, or the operating surgeon, inscribe the surgical site with a marking pen.

Remember to error is human, litigation and sanctions against one's license are long-lasting. ☐

Commission Leadership Election Results

At the July 14, 2000 meeting, the Commission elected the following officers: Julian Ansell, MD as Chair; Laura Roderick, MD as First Vice-Chair and Douglas Yoshida, MD, JD as Second Vice-Chair. Their terms began August 2000.

Dr. Ansell is a University of Washington Professor Emeritus with the Department of Urology, School of Medicine. He was originally appointed to the Medical Disciplinary Board in 1992 and re-appointed in 1994 to the Medical Quality Assurance Commission. Dr. Ansell has served in numerous capacities with the Commission. He is currently leading a pilot project to categorize complaints in an effort to better inform physicians about the reason complaints are filed with the Commission.

Dr. Roderick has practiced pain management for twenty years and as a member of the Commission since 1996 provided invaluable input into the development of the Commission's Pain Management Guidelines. In addition to treating pain patients, she most recently worked in the area of medical ethics and reviewed the use of drugs that are not yet FDA approved. She is currently working on certification in addiction medicine.

Dr. Yoshida has been a licensed physician in Washington since 1984, and most recently practiced at The Everett Clinic. In addition, he maintains a legal practice emphasizing litigation and trial work, including medical malpractice and professional liability defense, product liability defense, toxic tort, and other defense matters. He was appointed to the Commission in 1998. ☐

When A Dissatisfied Patient Complains

By Hampton W. Irwin, MD, Commissioner

The Washington Medical Quality Assurance Commission (MQAC) is the last stop for complaints about physicians and physician assistants licensed in Washington. Any person or entity may submit a signed statement to the commission. Each claim is received in Olympia where it is assigned a file number and after a preliminary investigation, it is placed before an Initial Review Panel of commissioners.

Based upon the combined judgment of the panel, each investigated claim is either dismissed or assigned to a commissioner who stays with the case as it goes through the steps required by the Administrative Procedures Act.

Starting in 1999, MQAC began categorizing complaints in order to establish most areas of concern. Perhaps by demonstrating the similarities within a group of cases, some helpful feedback truths can be passed along to practicing physicians and physician assistants in Washington.

During the first half of 2000, 307 claims came to Initial Review Panel. Four categories had the largest numbers of cases:

1. Dissatisfied Patient	52
2. Surgical Complication	45
3. Death	28
4. Billing error	24

Behold The Dissatisfied Patient

For our purposes, the dissatisfied patient is one who is disgruntled or unhappy with some aspect of care, but whose claims against the provider do not rise to a level which prove standard of care violations. Because most, if not all of the claims in this category are dismissed, one might conclude that "no harm was done." The physician receives notice of dismissal and that's the end of the story. However, even a dismissed claim takes its toll beginning with the official notification and the bad feelings that go along with knowing that there is a person who has set a ponderous system in motion.

As an exercise to demonstrate one way of analyzing this data, the following is a sampling of examples of dissatisfied patients:

- A teenager's father is unhappy with psychiatrist's opinion in a custody debate.
- Lack of professional deportment in discussing a patient's infertility status.
- A plastic surgery patient is shocked by the cost. Also not pleased with the outcome.
- After receiving a dissenting second opinion, patient complains that the first opinion was erroneous.
- E.R. patient tests positive on drug screen, claims false accusation of drug abuse when additional tests were negative.
- L&I patient accuses respondent of unauthorized transfer of historical data.
- OB-GYN accused on "insensitive examination".
- Husband of cancer patient complains of poorly coordinated care in a complex course of treatment.
- Patient seen for URI in urgent care clinic before going hiking in the mountains. Respondent is blamed for not advising against the hike.
- Daughter of stroke patient complains that respondent could have done more for her mother.
- Family accuses respondent of incorrect testimony in legal proceeding.
- Mentally disturbed patient is critical of psychiatric treatment.
- Patient alleges curt behavior during a billing dispute
- Patient dissatisfied with respondent's evaluation conclusions.
- Relatives blame internist and surgeon for poor management for 78 year old who died after cardiac bypass.
- Relatives allege respondent's prescribing was an important cause of death from post operative bleeding.
- Respondent alleged to use poor prescribing methods from an unkempt office.

- Respondent fails to diagnose suicidal tendency. Patient death.
- Patient and parents dispute accuracy of historical entry in medical record.

Are there any lessons to be learned from looking at 19 of the 52 dissatisfied patients during the first half of 2000?

1. Perhaps the most enduring conclusion is that there will always be dissatisfied patients.
2. Psychiatrists, it would seem, are especially vulnerable when they render expert opinions, when they treat or evaluate patients with suicidal tendencies, and when they manage psychotic patients.
3. Plastic surgeons can expect the combination of unrealistic expectations and costs will produce an unavoidable supply of dissatisfied patients.
4. Bad outcomes of patient care, most especially death is a frequent stimulus for retrospective analysis and fault finding.
5. Patients are easily angered by the insensitivities of office red tape and disrespect for their time and dignity.
6. Patients who come before evaluating physicians do not take kindly to verdicts that do not support their claims for disability or legal rights.
7. Dissatisfactions multiply as the complexity and numbers of providers increase for patient care unless patient and relatives can look to one authority to be in charge and responsive to inquiry.

Important Commission Phone Numbers



License Verifications	(360) 236-4800
Applications A-L	(360) 236-4785
Applications M-Z	(360) 236-4784
Disciplinary Public Disclosure	(360) 236-4816
Compliance Officer A-L	(360) 236-4794
Compliance Officer M-Z	(360) 236-4793
Renewals	(360) 236-4786

Commission Actions - May 2000–October 5, 2000

Every effort is made to assure the following information is correct. However, before making any specific decisions based

on this information, readers are strongly encouraged to check with the Medical Quality Assurance Commission at

(360) 236-4792. The listing may not reflect a change occurring near or following the publication date.

Definition of Actions:

Summary Suspension/Summary Limitation - Immediate suspension or limitation of a practitioner's license, pending further disciplinary action. Used in a situation where there is reasonable assumption of immediate danger to the public.

Findings of Fact, Conclusions of Law and Final Order - Final order issued by the Commission after a formal hearing where evidence was presented, conclusions were based on law, and sanctions were ordered.

Stipulated Findings of Fact, Conclusions of Law and Agreed Order - Settlement between a practitioner and the Commission in which both parties agree to facts, sanctions, and conditions which the practitioner must meet.

Abbott, Michael L., MD
License No. MD00019939
(Wenatchee, Chelan County, WA)

The Commission granted the Respondent's request to terminate a final order dated April 4, 1998. The Respondent's license is now unrestricted.

May 19, 2000, Order on Request for Release from Commission Order.

Blair, James, C., PA
License No. PA10003105
(Colbert, Spokane County, WA)

The Commission granted the Respondent's request to modify the terms and conditions of an Agreed Order dated September 24, 1999. The Commission modified a requirement requiring the Respondent to have a chaperone when seeing female patients.

May 19, 2000, Order on Compliance Appearance and Request for Modification of Commission Order.

Brown, David M., MD
License No. MD00017687
(Puyallup, Pierce County, WA)

The Commission terminated the terms and conditions of an order dated June 5, 1999. The Respondent's license is unrestricted.

August 14, 2000, Order for Release from Final Order.

Busenbark-Gardner, Linda, MD
License No. MD00032439
(Woodinville, King County, WA)

The Commission revoked the Respondent's license to practice medicine after the Respondent failed to appear for a pre-hearing conference following issuance of a statement of charges.

June 21, 2000, Findings of Fact, Conclusions of Law and Final Order of Default.

Carron, William C., MD
License No. MD00038041
(Seattle, King County, WA)

The Commission denied the respondent's request to stay the terms and conditions of an order dated October 11, 1999.

August 28, 2000, Order on Request for Lifting Suspension of Commission Order.

Cormack, Alvin P., MD
License No. MD00010531
(Clarkston, Asotin County, WA)

The Commission, following a formal hearing, found

the Respondent had sexual contact with patients, committed acts of moral turpitude, and had his license disciplined in another state.

August 12, 2000, Findings of Fact, Conclusions of Law and Final Order.

Driss, Leon A., MD
License No. MD00031347
(Lakeside, AZ)

The Commission granted the Respondent's request and terminated the terms and conditions of an Agreed Order dated July 13, 1999. The Respondent's license is now unrestricted.

July 14, 2000, Order on Petition for Release from Agreed Order.

Figueroa, Luciano, PA-C
License No. PA10001809
(Marysville, Snohomish County, WA)

The Commission denied the Respondent's request to reconsider its order of April 18, 2000.

June 21, 2000, Order on Petition for Reconsideration.

Hanshew, Evelyn, MD
License No. MD00026630
(Sammamish, King County, WA)

The Commission granted the Respondent's request to modify an order dated July 15, 1999.

August 28, 2000, Order on Compliance Review and Request for Modification of Commission Order.

Hedmann, Shaun A., MD
License No. MD00034892
(Portland, OR)

The Commission and the Respondent entered into an Agreed Order in which the Respondent's license was placed on probation and Respondent agreed to comply with certain terms and conditions.

July 13, 2000, Stipulated Findings of Fact, Conclusions of Law, and Agreed Order.

Heitsch, Richard C., MD
License No. MD00016822
(Battleground, Clark County, WA)

The Commission granted the Respondent's request and terminated the terms and conditions of an Agreed Order dated April 16, 1998. The Respondent's license is now unrestricted.

July 14, 2000, Order on Petition for Release from Agreed Order.

Jones, Ronald E., PA-C
License No. PA10000694
(Olympia, Thurston County, WA)

The Commission granted the Respondent's request and terminated the terms and conditions of the May 29, 1998, agreed order. The Respondent's license is unrestricted.

August 28, 2000, Order on Compliance Review and Request for Release from Commission Order.

Karpilow, Craig, MD
License No. MD00018887
(Seattle, King County, WA)

The Commission denied the Respondent's request to terminate an Agreed Order dated April 17, 1998. The Commission modified the fine requirement, permitting the Respondent to pay the remainder of the fine prior to, and as a condition of, any further request for modification or reinstatement.

May 4, 2000, Order on Modification Request and Request for Reinstatement.

Kuypers, Marcus E., MD
License No. MD00019561
(Camano Island, Island County, WA)

The Commission and the Respondent entered into an Agreed Order in which the Respondent was reprimanded and fined.

July 13, 2000, Stipulated Findings of Fact, Conclusions of Law, and Agreed Order.

Levine, Howard J., MD
License No. MD00019774
(Seattle, King County, WA)

The Commission and the Respondent entered into an Agreed Order in which the Respondent's license was suspended for six months following the Respondent's release from incarceration. Following the suspension, the Respondent's license will be placed on probation subject to certain terms and conditions.

July 13, 2000, Stipulated Findings of Fact, Conclusions of Law, and Agreed Order.

McDonnell, Thomas R., MD
License No. MD00010443
(Spanaway, Pierce County, WA)

The Commission granted the Respondent's request and terminated the terms and conditions of the March 27, 1997, agreed order. The Respondent's license is unrestricted.

August 28, 2000, Order on Compliance Review and Request for Release from Commission Order.

Commission Actions—May 2000-October 5, 2000

(Continued from Page 5)

Reichler, Robert J., MD **License No. MD00015532**

(Seattle, King County, WA)

The Commission and the Respondent entered into an Agreed Order in which the Respondent was reprimanded and fined.

July 13, 2000, Stipulated Findings of Fact, Conclusions of Law, and Agreed Order.

Richardson, John R., MD **License No. MD00014017**

(Bremerton, Kitsap County, WA)

The Commission denied the Respondent's request to reconsider an order issued March 31, 2000.

May 8, 2000, Order on Request for Reconsideration of Commission Order.

Smith, Thomas J., MD **License No. MD00016322**

(Seattle, King County, WA)

The Commission granted the Respondent's request and terminated the terms and conditions of the January 24, 1997, agreed order. The Respondent's license is unrestricted.

August 28, 2000, Order on Compliance Review and Request for Release from Commission Order.

Sziebert, Leslie A., MD **License No. MD00026291**

(Steilacoom, Pierce County, WA)

Following a formal hearing, the Commission found the Respondent had sexual contact with two patients. The Commission placed a number of terms and conditions on the Respondent's practice.

May 31, 2000, Findings of Fact, Conclusions of Law and Final Order.

Strand, Glen T., MD **License No. MD00004520**

(Seattle, King County, WA)

The Commission and the Respondent entered into an Agreed Order in which the Respondent agreed to comply with certain terms and conditions.

June 1, 2000, Stipulated Findings of Fact, Conclusions of Law, and Agreed Order.

Trivedi, Raksha V., MD **License No. MD00016453**

(Seattle, King County, WA)

The Respondent appealed the Commission's order dated June 30, 1999. King County Superior Court Judge Robert Alsdorf reversed the Commission's findings that Respondent committed unprofessional conduct and exonerated Respondent of all charges, except for the finding that Respondent failed to obtain certification for an employee as a health care assistant. Judge Alsdorf vacated the sanctions imposed in the June 30, 1999 order, and remanded the matter back to the Commission to determine the appropriate sanction for the finding that Respondent failed to obtain certification for the employee. The Commission determined that no sanction was warranted.

October 5, 2000, Agreed Order on Remand from Superior Court. ☐

Clarification on Use of Narcotics for Maintenance/Detoxification Treatment

By Marcia G. Stickler, Staff Attorney

Under federal law, physicians may prescribe methadone or any other narcotic for analgesic purposes only. A patient who is to be, or is maintained or detoxified cannot receive a narcotic prescription order for that purpose. The individual must receive the necessary narcotics at a registered narcotic treatment program. In that case, the narcotics can be dispensed or administered, but not prescribed. The only federally-approved drugs for use in treatment programs are methadone and Levo-Alpha-Acetyl-Methadol (LAAM).

A physician who is not part of a registered narcotic treatment program may administer narcotic substances to an

addicted individual to relieve that individual's acute withdrawal symptoms while the physician makes arrangements to refer the individual to a narcotic treatment program. Not more than one day's medication may be administered at one time. This treatment cannot last more than three days and may not be renewed nor extended.

A physician or hospital may administer or dispense narcotic drugs in a hospital to maintain or detoxify a person as an incidental adjunct to medical or surgical treatment of conditions other than addiction. ☐

Medical Quality Assurance Commission Meeting Dates

	Date	Place	Meeting
2000	December 14-15	Seattle Airport Hilton 17620 Pacific Highway South Seattle, Washington 98188	Regular Meeting
2001	January 25-26	Seattle Airport Hilton 17620 Pacific Hwy. South Seattle, Washington 98188	Regular Meeting
	March 8-9	Seattle Airport Hilton 17620 Pacific Hwy. South Seattle, Washington 98188	Regular Meeting
	April 26-27	Seattle Airport Hilton 17620 Pacific Hwy. South Seattle, Washington 98188	Regular Meeting
	May 31-June 1	Seattle Airport Hilton 17620 Pacific Hwy. South Seattle, Washington 98188	Regular Meeting
	July 12-13	Seattle Airport Hilton 17620 Pacific Hwy. South Seattle, Washington 98188	Regular Meeting
	August 16-17	St. Placid's Conference Ctr Lacey, Washington 98503	Workshop
	September 27-28	Seattle Airport Hilton 17620 Pacific Hwy. South Seattle, Washington 98188	Regular Meeting
	November 8-9	Seattle Airport Hilton 17620 Pacific Hwy. South Seattle, Washington 98188	Regular Meeting
	December 13-14	Seattle Airport Hilton 17620 Pacific Hwy. South Seattle, Washington 98188	Regular Meeting



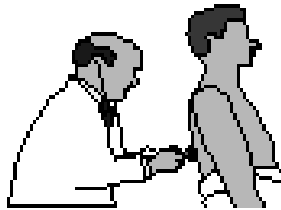
Licensee Orientation Program

The Medical Quality Assurance Commission would like to help you
avoid license problems caused by complaints!

There are many Washington laws and regulations that impact MD and PA practice. We urge you to attend one of our Free Evening Orientation Programs ***from 6 p.m. to 9 p.m.*** For your convenience additional programs will continue to be scheduled throughout Washington.

AMA Category 1 *This activity has been planned and implemented in accordance with the Essentials and Standards of the Accreditation Council for Continuing Medical Education through the joint sponsorship of the University of Washington School of Medicine and Washington State Medical Quality Assurance Commission. The University of Washington School of Medicine is accredited by the ACCME and takes responsibility for the content, quality and scientific integrity of this CME activity. The University of Washington School of Medicine designates this continuing medical education activity for 2.75 credit hours in Category 1 of the Physician's Recognition Award of the American Medical Association.*

If you have any questions, please call Jennifer Bressi, Secretary Lead at 360-236-4790. You may also contact us by e-mail at jennifer.bressi@doh.wa.gov.



Space is limited. Complete the registration form below. Please indicate the date preference to be scheduled. You may fax it to us at 360-586-4573 or detach your completed form and mail your registration to:

Medical Quality Assurance Commission
Attention: Jennifer Bressi, Secretary Lead
PO Box 47866
Olympia, WA 98504-7890

Return form no later than 15 days prior to program date.

January 17, 2001 Multi- Care Health System, Tacoma

May 16, 2001 Sacred Heart Hospital, Spokane

February 27, 2001 Overlake Hospital, Bellevue

June 12, 2001 Capital Medical Center, Olympia

March 21, 2001 Swedish Health Services, Seattle

July 24, 2001 Valley Medical Center, Renton

April 17, 2001 SW WA Medical Center, Vancouver

Licensee Orientation Registration Form

Please Print Clearly

Name: _____ License #: _____

Address: _____

City: _____ Zip Code: _____

Telephone: _____ Fax: _____ Email: _____
(During business hours)

Date Preference: _____

License Issue Date: _____

Practitioners are required by law to keep the Medical Quality Assurance Commission informed of any change in your name or address. This will ensure receipt of the renewal notice and other timely information,

Name and/or Address Change Form

(Please type or print in ink)

License # _____ Social Security # _____

☐ MD ☐ PA ☐ PA-C ☐ PA-SA

Old Information:

Name _____

Address _____

Changes:

Name* _____

Address _____

*A change in name must be accompanied by a photocopy of the marriage certificate, the divorce decree, or the court-ordered name change (whichever is applicable).

Effective Date _____ Signature _____

A licensee's address is open to public disclosure under circumstances defined in law, RCW 42.17. The address the Commission has on file for you is used for all mailings, renewal notification and public disclosure.

Cut out and mail this completed form to the commission office:

Medical Quality Assurance Commission
1300 Quince Street SE
P.O. Box 47866
Olympia, WA 98504-7866

Attention: Address/Name Change



Path to Our Web Site: www.doh.wa.gov/Medical/default.htm